



Manager - Family Services (Regional)

Government of Yukon -> Health & Social Services – Regional Services

Location: Whitehorse, YT

Requisition: #45963

Salary: \$106,668 - \$146,491 per annum

Closing date: October 5, 2023

This competition is open to all candidates who meet the above noted Admissibility. A hiring preference will apply for qualified candidates of Canadian Indigenous ancestry, with a priority for qualified Yukon First Nation candidates. This initiative is in support of the Yukon government's goal for a representative public service.

For more information on the hiring preference, visit www.yukon.ca/hiring-preference.

This posting is for a full-time, permanent position, working 75 hours bi-weekly.

The Family and Children's Services Branch is seeking an individual who excels at building, fostering and managing collaborative and cooperative working relationships. The ideal candidate is a skilled influencer and a proactive problem-solver who has demonstrated integrity and authenticity. The ideal candidate can negotiate and resolve conflict, looks at innovative means to accomplish goals and has strong decision-making abilities. This individual is a role model with the ability to motivate, mentor and coach a high-functioning, diverse team.

The Manager, Family Services is responsible for ensuring the effective delivery of services to children, youth and families, by planning, managing and controlling the development, implementation, delivery, coordination, and evaluation of services, programs, and policies in the areas of child protection, children in care, family services, and extended family care in Whitehorse and the Region. The effective delivery of 24-hour child protection programs and services is also ensured by providing professional and developmental leadership to unit supervisors, and by managing the unit's financial, personnel and administrative functions. The incumbent also provides consultant services to the Branch and/or Department corporate functions (policy, finance, IT and human resources) to ensure the development of new or revised programs and functions to meet the needs of children and families.

For more information about this position, please contact Leeann Kayseas, Director, Family & Children's Services, at leeann.kayseas@yukon.ca

For more information about the recruitment process, please contact Susan Bryant, Human Resources Consultant, at susan.bryant@yukon.ca

Essential Qualifications:

Please submit your resume clearly demonstrating how you meet the following qualifications; specifically, how your work experiences and related duties align with the essential qualifications shown below. Note that selection for further consideration will be based solely on the

information you provide in your resume.

- Bachelor of Social Work and a master's degree (SW, administration, clinical counselling, public health);
- Experience at the management level, in change management, in developing, implementing and managing a range of social service programs, with a preference to those that have child welfare and protection experience;
- Considerable experience managing human and financial resources in a social services setting;
- Experience in negotiating working protocols or partnerships with First Nations; and
- Considerable experience collaborating with various stakeholders and collaterals on joint initiatives and service delivery.

Desired Knowledge, Skills and Suitability

Candidates will be expected to demonstrate their competence according to the standard set by the Yukon government [Core Competency Framework](#) <

https://yukongovernment.hua.hrsmart.com/ats/view_requisition.php?requisition_id=43583&referrer=/ats/manage_requisition.php >. In addition, this competition will focus on, but not limit itself to, the following competencies:

- **Modelling Interpersonal Skills and Personal Responsibility:** Demonstrates strong self-awareness through deliberate learning from past experience and self-reflection to increase personal effectiveness and responsibility. Uses strong interpersonal skills to build credibility and personal effectiveness.
- **Demonstrating Client Focus:** Creates a client-focused culture for the entire organization and engages others in providing outstanding service to internal and external clients.
- **Influencing Others:** Generates commitment while inspiring others. Builds coalitions, internally and externally, to reach the organization's goals by using a variety of methods and adapting influence approaches, and by effectively using knowledge of how the organization really works.
- **Thinking Strategically:** Takes a comprehensive, long-term view, critically assessing options and implications, while linking decisions to strategic goals.
- **Taking Action and Achieving Results:** Focuses, commits, and applies resources to identify and achieve appropriate results.
- **Promoting Common Values and Ethics:** Promotes the establishment, development and application of positive organizational values, ethics and standards of conduct.
- **Leading Change and Innovation:** Leads the organization through fast-changing environments, and creates and implements a vision of an organization that is willing to take risks and test new approaches.
- **Developing People:** Fosters the learning and development of others through supportive relationships. Transfers expertise and builds the long-term leadership capability of others by teaching, coaching and/or mentoring them.

Conditions of Employment: Security Clearance with Vulnerable Sector; valid Yukon Class 5 Driver's Licence or Equivalent; Verification of Degree.

Job Requirements: Travel and work in both formal and informal work environments within

Yukon and outside of territory.

Learn more about us!

We are the Yukon public service. Every day, we come together to serve the people who live here, and to make a difference in so many ways—from simple to extraordinary and everything in between. Here, you will find the diverse opportunities you desire to develop your career while enjoying a warm sense of community and vibrant artistic, cultural and recreational amenities, all set in a spectacular natural environment.

To learn more why the Yukon government is recognized as one of Canada's Top 100 Employers, please select the following link: [Canada's Top 100 Employers \(2023\)](http://content.eluta.ca/top-employer-yukon-government) < <http://content.eluta.ca/top-employer-yukon-government> >.

To learn more about what the Yukon has to offer, check out these links:

[Yukon Life](http://www.employment.gov.yk.ca/yukon_life.html) < http://www.employment.gov.yk.ca/yukon_life.html >

[Travel Yukon](http://www.travelyukon.com/) < <http://www.travelyukon.com/> >

Check us out: [Working at the Yukon government](https://www.youtube.com/watch?v=xJhDdy-lbWY) < <https://www.youtube.com/watch?v=xJhDdy-lbWY> >

How to Apply

To apply for the position of Family Services Manager (Regional), and for full details on the requirements of the role, please visit: <https://yukon.ca/en/employment>.

"Committed to Employment Equity"
